Helpful Information About Identity Theft

Managing your financial information

- 1. Always use caution when giving out personal and financial information
- 2. Shred documents with important data on them
- 3. Report lost or stolen cards immediately
- 4. Be cautious with phone inquires regarding your personal and financial information
- 5. Safeguard your account numbers, credit card numbers and Social Security Number
- 6. Avoid "phishing" scams do not respond to a suspicious phone call, e-mail or click on a link
- 7. Deposit mail in a secure official Post Office site

If you have been a victim of identity theft

- 1. File a police report
- 2. Contact you Financial Institution and credit issuers
- 3. Notify Fraud Units at Credit Bureaus and have a fraud alert placed on your credit bureau request they place an account closed at consumers request for the accounts closed due to fraud
- 4. Request Free credit reports (no cost as fraud victim)
- 5. Check post office for any unauthorized address change
- 6. Keep copies of all documents and correspondence relating to your Identity Theft

Obtaining Credit Reports

- 1. Via internet www.annualcreditreport.com or 1.877.322.8228
- 2. Specific Credit Reporting Bureaus
 - a. Equifax www.equifax.com or 1.800.685.1111
 - b. Experian www.experian.com or 1.888.397.3742
 - c. TransUnion <u>www.transunion.com</u> or 1.800.888.4213

If you find inaccuracies in your Credit Report

- 1. Tell the reporting agency so they can investigate
- 2. Forward them the inaccurate data in writing stating your disputed information
- 3. Follow up ensuring the information has been corrected

^{*}Free credit bureaus are available to you if a company takes an adverse action against you (denial of credit) or Report is inaccurate due to Fraud

^{*}For more information on the prevention of Identity Theft contact www.consumer.gov/idtheft consumer protection or call 1.877.382.4357